

PUBLIC NOTIFICATION

Important Information About Norwich Public Utilities Drinking Water System

MONITORING AND/OR REPORTING VIOLATION

Este informe contiene información importante acerca de su agua potable. Haga que alguien lo traduzca para usted, o hable con alguien que lo entienda.

Date: May 16, 2024

PWSID: CT1040011

To: Customers of Norwich Public Utilities

The NPU public water system recently violated drinking water monitoring and/or reporting requirements. As a supplier of public drinking water, we are required to monitor the water quality of our water supply to ensure that it meets all current drinking water standards. Failure to conduct monitoring and/or report results of such monitoring to the State Department of Public Health Drinking Water Section constitutes a violation. Although this incident was not an emergency, as our customers, you have a right to know what happened and what we did to correct this situation.

We are required to monitor our drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. We did not complete the monitoring or did not report the results for the requirement(s) listed below:

- Surface Water Inorganic Chemicals (WSF ID: 2193 (Deep River Reservoir); Monitoring Period: January 1, 2023 - December 31, 2023)
- Surface Water Pesticides (WSF ID: 2193 (Deep River Reservoir); Monitoring Period: January 1, 2023 - December 31, 2023)

What is being done?

The following areas have been affected: NPU's Deep River Reservoir

The following steps are being taken to correct this violation:

The reservoir was sampled on January 18, 2024, and met the 2024 sampling protocols. If you have any questions, please contact Norwich Public Utilities at (860) 887-2555 or by mail at 16 South Golden Street, Norwich, CT 06360

Please note that this notice is a result of a missing water sample in the reservoir. The water that NPU provides customers with is regularly tested according to all State requirements. This violation did not impact our water quality at any time. The testing at this location has resumed and has been completed for 2024.