



Norwich  
Public Utilities

Up to **\$300** per ton rebate

**For Qualified Central Air and Heat Pump Systems**

*Norwich Public Utilities Electric Customers Only*

Get up to \$300 per ton back from your municipal electric utility when you purchase an eligible single / split package central air system or heat pump. This rebate is good for purchases made from July 1, 2023 – December 31, 2023.

To receive your rebate:

1. Fill out this form completely. See reverse side for rebate details. *Missing information will disqualify your rebate.*
2. Enclose invoice and manufacturers specification sheet with equipment make, model, and size.
3. Enclose an AHRI certificate for each system. AHRI Sheets can be found at [www.AHRIdirectory.org](http://www.AHRIdirectory.org).
4. Ensure dual enthalpy economizer controls are specified on your invoice, if applicable.
5. E-Mail to: [efficiencymatters@npumail.com](mailto:efficiencymatters@npumail.com) or mail to NPU-Energy Services, 16 South Golden Street, Norwich, CT 06360

*NPU reserves the right to provide the rebate in the form of a credit adjustment on your electric account if the past due balance exceeds \$100.00.*

## Customer Information

Name: \_\_\_\_\_ Contact: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

Installation Address (if different): \_\_\_\_\_

Account Number (for installation address): \_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_

*By signing below, the customer agrees to the conditions as stated on the back of this application and to any special requirements.*

Customer Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**Central Air or Heat Pump? (circle one)    Ductless or Ducted? (circle one)**

Manufacturer and Outdoor Model Number	Unit size (exact tonnage) *	SEER	Rebate \$/Ton	Quantity	Rebate
<i>(Example)</i> Acme, HV 1011	2.3	19	\$300	1	(2.3 x \$300 x 1) = \$690

\*To calculate tonnage of unit, divide the BTU's of the cooling capacity by 12,000 (EX: 21,000BTU/12,000 = 1.75 tons)

Please check if heat pump is replacing electric heat (**\$500 rebate**)

Total Rebate Requested: \$ \_\_\_\_\_

Check here if you prefer to have your rebate provided as a credit adjustment on your electric account.

## ELIGIBILITY REQUIREMENTS

Single Package & Split System Unitary AC Equipment (Air-cooled)		Tier 1		Tier 2	
Size		Minimum Qualifying	Rebate	Minimum Qualifying	Rebate
Tons	BTUs	SEER/EER*	\$/Ton	SEER/EER	\$/Ton
< 5.4	< 65,000	16.0 SEER	\$200	18.0 SEER	\$300
> 5.4 to < 20	> 65 to < 240M	12 EER	\$200	12.3 EER	\$300
> 20 to 30	> 240 to 375M	10.5 EER	\$200	10.8 EER	\$300

\* Quantifications of efficiencies that are considered are SEER and EER only. IEER and other measurements will not be accepted.

## ELIGIBILITY REQUIREMENTS

Air Source Heat Pump Equipment		Tier 1		Tier 2		
Size		Type	Min. Qualifying SEER/EER/HSPF	Rebate \$/Ton	Min. Qualifying SEER/EER/HSPF	Rebate \$/Ton
Tons	BTUs					
< 5.4	< 65,000	Split System	16.0 SEER & 9.0 HSPF	\$200	18.0 SEER & 9.0 HSPF	\$300
		Single Pkg	16.0 SEER & 9.0 HSPF	\$200	18.0 SEER & 9.0 HSPF	\$300
> 5.4 to 20.0	> 65 to < 240M	All	11.5 EER	\$200	None	None
> 20 to 30	> 240 to 375M	All	10.0 EER	\$200	None	None

## INITIATIVE REQUIREMENTS

**Application Offer:** This initiative covers products purchased July 1, 2023 – December 31, 2023. Details of this Initiative, including Rebate levels, are subject to change or cancellation without prior notice. This application form with required documentation must be received by January 15, 2024. Call (860) 823-4514 for additional information.

Completed and signed applications must be submitted within 60 days of the equipment installation to be eligible for Rebates.

**Eligibility:** Rebates are available to residential, commercial, and industrial electric service customers of Norwich Public Utilities. Equipment must be installed in the service territory of Norwich Public Utilities. Eligible systems are: electric heat pumps, single packaged units, split systems (split systems must meet ARI specifications).

**Proof of Purchase:** An invoice itemizing the purchased equipment must accompany each Rebate application form. **The invoice copy must indicate the equipment type, size, make and model, serial number of the system and date of purchase.**

**Application Form:** This application must be filled out completely, truthfully and accurately. An authorized representative of the customer must sign, date, and submit the application along with the invoice, and manufacturer's equipment performance sheet stating the AHRI certified efficiency rating and nominal capacity.

**Payment:** Please allow 30 days for payment. Payment process may take longer if information is missing on application. **NPU reserves the right to provide rebate in the form of a credit adjustment on your electric account.**

**Approval and Verification:** Pre-approval from Norwich Public Utilities will be required if the Rebate total is greater than \$5,000. Norwich Public Utilities reserves the right to verify sales transactions and to have reasonable access to your facility to inspect the HVAC system installed under this Initiative, prior to issuing Rebates or at a later time.

**Endorsement:** Norwich Public Utilities does not endorse any particular manufacturer, product or system design in promoting this Initiative.

**Tax Liability:** Norwich Public Utilities will not be responsible for any tax liability that may be imposed on the customer as a result of the payment of Rebates.

**Warranties: NORWICH PUBLIC UTILITIES DOES NOT WARRANT THE PERFORMANCE OF INSTALLED EQUIPMENT, EXPRESSLY OR IMPLICITLY.** Norwich Public Utilities makes no warranties or representation of any kind, whether statutory, expressed or implied, including, without limitations, warranties of merchantability or fitness for particular purpose regarding the unitary HVAC equipment or services provided by a manufacturer or vendor. Contact your contractor for details regarding equipment performance and warranties.

**Limitations of Liability:** The liability of Norwich Public Utilities is limited to paying the Rebate specified. Norwich Public Utilities is not liable for any consequential or incidental damages or for any damages in tort connected with or resulting from participation in this Initiative.

**Assignment:** The customer may assign the Rebate payment to a qualified contractor.

**Specific Requirements:** These include, but are not limited to: payment options, Rebate restrictions for facilities using self-generation for non-emergency purposes.

**Owner's Certification:** Owner certifies that he/she has purchased and installed the equipment listed above at the defined location. Owner agrees that all information is true and that he/she conformed to all Initiative and Eligibility requirements listed. Owner has verified that the units listed above have been installed correctly. There are no unusual noises or vibrations and all controls have been calibrated. Owner or owner's representative has been instructed on how to operate and maintain this equipment and has received all the necessary operation and maintenance manuals. Owner has verified that any applicable air system and water balancing has been performed.

**ISO-NE Capacity Payments:** By signing this document, and as a condition for receiving a Rebate pursuant to this program, customer hereby assigns to Norwich Public Utilities all of its rights, title and interest in and to any and all LICAP, ICAP, and any and all other capacity-related credits or payments for which customer may be eligible from ISO-NE or such value associated with the settlement of such LICAP, ICAP, or capacity payments as determined through the ISO-NE LICAP, ICAP, or other such like capacity supply auction or market (or its successors or replacements) for any capacity enrolled with ISO-NE