

NORWICH PUBLIC UTILITIES  
SUMMARY OF ACTIVITIES  
DEPARTMENT SUMMARY  
FY 2021 APPROVED BUDGET

DESCRIPTION	2020 BUDGET	2021 APPROVED	DIFFERENCE TO FY 20 BUDGET
<b>REVENUES</b>			
Sales			
Residential	\$48,345,652	\$47,844,258	(\$501,394)
Commercial	35,865,635	34,817,375	(1,048,260)
Industrial	5,783,851	5,317,668	(466,183)
Public	5,297,493	5,115,764	(181,729)
Interdepartmental	1,781,929	1,819,134	37,205
Total Sales	<u>\$97,074,560</u>	<u>\$94,914,199</u>	<u>(\$2,160,361)</u>
Other Operational Revenues			
Penalties	\$1,288,500	\$1,199,665	(\$88,835)
Gas Service	79,400	68,340	(11,060)
Jet Turbine Credit	1,401,478	1,171,175	(230,303)
Sewer Connection Capital	60,000	67,500	7,500
Other Revenues	1,077,712	1,156,266	78,554
Total Other Operational Revenues	<u>\$3,907,090</u>	<u>\$3,662,946</u>	<u>(\$244,144)</u>
<b>TOTAL REVENUES</b>	<b>\$100,981,650</b>	<b>\$98,577,145</b>	<b>(\$2,404,505)</b>
<b>EXPENSES</b>			
Purchased Gas	\$6,123,216	\$4,833,947	(\$1,289,269)
Purchased Power	26,216,024	27,076,539	860,515
Operations Payroll	15,136,871	16,063,831	926,960
Employee Benefits	8,779,107	8,569,428	(209,679)
Payment to the City	8,860,667	9,169,722	309,055
Gross Revenue Tax	2,941,573	3,017,869	76,296
Property Tax	166,000	166,060	60
Insurance	1,769,324	1,968,111	198,787
Operations & Maintenance	6,884,592	7,595,732	711,140
Customer Service	848,709	908,874	60,165
General & Administrative	2,588,702	3,263,021	674,319
Energy Efficiency Program	1,023,862	938,653	(85,209)
Depreciation	8,919,590	9,212,440	292,850
Bad Debt Expense	3,459,000	3,180,000	(279,000)
<b>TOTAL EXPENSES</b>	<u>\$93,717,237</u>	<u>\$95,964,227</u>	<u>\$2,246,990</u>
<b>OPERATING INCOME</b>	<b>\$7,264,413</b>	<b>\$2,612,918</b>	<b>(\$4,651,495)</b>
Depreciation	\$8,919,590	\$9,212,440	\$292,850
Cash From Operations	<u>\$16,184,003</u>	<u>\$11,825,358</u>	<u>(\$4,358,645)</u>
Interest Income	312,900	453,600	140,700
Interest Expense	(932,424)	(938,770)	(6,346)
Debt Service	(2,618,501)	(2,731,129)	(112,628)
Cash Available	<u>\$12,945,978</u>	<u>\$8,609,059</u>	<u>(\$4,336,919)</u>
Capital Purchases	(18,761,085)	(14,846,467)	3,914,618
Capital Payroll	(1,317,623)	(975,251)	342,372
Capital Contributions	4,468,400	3,681,400	(787,000)
Proceeds From Financing Activity	10,689,012	6,401,953	(4,287,059)
Financing Requirements	(700,000)	0	700,000
<b>NET CHANGE</b>	<u>\$7,324,682</u>	<u>\$2,870,694</u>	<u>(\$4,453,988)</u>

NORWICH PUBLIC UTILITIES  
SUMMARY OF ACTIVITIES  
GAS DIVISION  
FY 2021 APPROVED BUDGET

DESCRIPTION	2020 BUDGET	2021 APPROVED	DIFFERENCE TO FY 20 BUDGET
<b>REVENUES</b>			
Sales			
Residential	\$11,352,910	\$10,886,900	(\$466,010)
Commercial	9,004,470	8,433,230	(571,240)
Industrial	72,057	45,481	(26,576)
Public	1,422,042	1,280,473	(141,569)
Interdepartmental	104,184	78,551	(25,633)
Total Sales	<u>\$21,955,663</u>	<u>\$20,724,635</u>	<u>(\$1,231,028)</u>
Other Operational Revenues			
Penalties	\$191,700	\$180,095	(\$11,605)
Gas Service	79,400	68,340	(11,060)
Other Revenues	204,560	247,212	42,652
Total Other Operational Revenues	<u>\$475,660</u>	<u>\$495,647</u>	<u>\$19,987</u>
<b>TOTAL REVENUES</b>	<b>\$22,431,323</b>	<b>\$21,220,282</b>	<b>(\$1,211,041)</b>
<b>EXPENSES</b>			
Purchased Gas	\$6,123,216	\$4,833,947	(\$1,289,269)
Operations Payroll	3,234,161	3,380,888	146,727
Employee Benefits	1,795,171	1,743,692	(51,479)
Payment to the City	2,044,409	2,208,757	164,348
Gross Revenue Tax	985,544	984,504	(1,040)
Insurance	516,605	509,542	(7,063)
Operations & Maintenance	942,584	1,149,621	207,037
Customer Service	169,742	184,625	14,883
General & Administrative	614,339	789,018	174,679
Energy Efficiency Program	213,090	217,357	4,267
Depreciation	2,735,345	2,831,509	96,164
Bad Debt Expense	929,000	822,000	(107,000)
TOTAL EXPENSES	<u>\$20,303,206</u>	<u>\$19,655,460</u>	<u>(\$647,746)</u>
<b>OPERATING INCOME</b>	<b>\$2,128,117</b>	<b>\$1,564,822</b>	<b>(\$563,295)</b>
Depreciation	<u>\$2,735,345</u>	<u>\$2,831,509</u>	<u>\$96,164</u>
Cash From Operations	<u>\$4,863,462</u>	<u>\$4,396,331</u>	<u>(\$467,131)</u>
Interest Income	18,000	24,000	6,000
Interest Expense	(495,861)	(495,032)	829
Debt Service	(1,016,500)	(1,016,500)	0
Cash Available	<u>\$3,369,101</u>	<u>\$2,908,799</u>	<u>(\$460,302)</u>
Capital Purchases	(3,915,371)	(3,123,727)	791,644
Capital Payroll	(664,895)	(541,926)	122,969
Proceeds From Financing Activity	2,938,012	1,808,353	(1,129,659)
Financing Requirements	0	0	0
<b>NET CHANGE</b>	<u>\$1,726,847</u>	<u>\$1,051,499</u>	<u>(\$675,348)</u>

NORWICH PUBLIC UTILITIES  
SUMMARY OF ACTIVITIES  
ELECTRIC DIVISION  
FY 2021 APPROVED BUDGET

DESCRIPTION	2020 BUDGET	2021 APPROVED	DIFFERENCE TO FY 20 BUDGET
<b>REVENUES</b>			
Sales			
Residential	\$24,930,552	\$24,992,874	\$62,322
Commercial	21,051,472	20,498,659	(552,813)
Industrial	4,593,421	4,187,982	(405,439)
Public	3,606,941	3,553,655	(53,286)
Interdepartmental	881,531	889,284	7,753
Total Sales	<u>\$55,063,917</u>	<u>\$54,122,454</u>	<u>(\$941,463)</u>
Other Operational Revenues			
Penalties	\$996,000	\$921,120	(\$74,880)
Jet Turbine Credit	1,401,478	1,171,175	(230,303)
Other Revenues	535,782	659,469	123,687
Total Other Operational Revenues	<u>\$2,933,260</u>	<u>\$2,751,764</u>	<u>(\$181,496)</u>
<b>TOTAL REVENUES</b>	<b>\$57,997,177</b>	<b>\$56,874,218</b>	<b>(\$1,122,959)</b>
<b>EXPENSES</b>			
Purchased Power	26,216,024	27,076,539	860,515
Operations Payroll	6,381,706	6,790,660	408,954
Employee Benefits	4,656,384	4,549,185	(107,199)
Payment to the City	5,711,210	5,828,854	117,644
Gross Revenue Tax	1,956,029	2,033,365	77,336
Property Tax	1,000	1,000	0
Insurance	854,088	985,891	131,803
Operations & Maintenance	1,964,486	2,038,410	73,924
Customer Service	466,790	493,356	26,566
General & Administrative	1,397,816	1,835,470	437,654
Energy Efficiency Program	810,772	721,296	(89,476)
Depreciation	2,298,198	2,242,406	(55,792)
Bad Debt Expense	2,473,000	2,276,000	(197,000)
TOTAL EXPENSES	<u>\$55,187,503</u>	<u>\$56,872,432</u>	<u>\$1,684,929</u>
<b>OPERATING INCOME</b>	<b>\$2,809,674</b>	<b>\$1,786</b>	<b>(\$2,807,888)</b>
Depreciation	\$2,298,198	\$2,242,406	(\$55,792)
Cash From Operations	<u>\$5,107,872</u>	<u>\$2,244,192</u>	<u>(\$2,863,680)</u>
Interest Income	198,000	276,000	78,000
Interest Expense	(106,521)	(105,643)	878
Debt Service	(295,814)	(320,692)	(24,878)
Cash Available	<u>\$4,903,537</u>	<u>\$2,093,857</u>	<u>(\$2,809,680)</u>
Capital Purchases	(1,931,072)	(1,823,890)	107,182
Capital Payroll	(585,970)	(357,822)	228,148
Capital Contributions	104,400	122,000	17,600
Financing Requirements	0	0	0
<b>NET CHANGE</b>	<u>\$2,490,895</u>	<u>\$34,145</u>	<u>(\$2,456,750)</u>

NORWICH PUBLIC UTILITIES  
SUMMARY OF ACTIVITIES  
WATER DIVISION  
FY 2021 APPROVED BUDGET

DESCRIPTION	2020 BUDGET	2021 APPROVED	DIFFERENCE TO FY 20 BUDGET
<b>REVENUES</b>			
Sales			
Residential	\$6,486,790	\$6,356,296	(\$130,494)
Commercial	3,403,396	3,572,589	169,193
Industrial	1,019,156	993,655	(25,501)
Public	149,816	153,743	3,927
Interdepartmental	88,527	94,936	6,409
Total Sales	<u>\$11,147,685</u>	<u>\$11,171,219</u>	<u>\$23,534</u>
Other Operational Revenues			
Penalties	\$50,400	\$54,660	\$4,260
Other Revenues	287,170	200,766	(86,404)
Total Other Operational Revenues	<u>\$337,570</u>	<u>\$255,426</u>	<u>(\$82,144)</u>
<b>TOTAL REVENUES</b>	<b>\$11,485,255</b>	<b>\$11,426,645</b>	<b>(\$58,610)</b>
<b>EXPENSES</b>			
Operations Payroll	3,043,309	3,054,624	11,315
Employee Benefits	1,378,261	1,331,493	(46,768)
Payment to the City	1,105,048	1,132,111	27,063
Property Tax	165,000	165,060	60
Insurance	224,479	280,607	56,128
Operations & Maintenance	1,888,370	2,194,669	306,299
Customer Service	127,306	140,856	13,550
General & Administrative	346,309	386,833	40,524
Depreciation	1,804,260	1,867,345	63,085
Bad Debt Expense	8,000	17,000	9,000
<b>TOTAL EXPENSES</b>	<b><u>\$10,090,342</u></b>	<b><u>\$10,570,598</u></b>	<b><u>\$480,256</u></b>
<b>OPERATING INCOME</b>	<b>\$1,394,913</b>	<b>\$856,047</b>	<b>(\$538,866)</b>
Depreciation	<u>\$1,804,260</u>	<u>\$1,867,345</u>	<u>\$63,085</u>
Cash From Operations	<u>\$3,199,173</u>	<u>\$2,723,392</u>	<u>(\$475,781)</u>
Interest Income	23,700	45,600	21,900
Interest Expense	(191,607)	(210,588)	(18,981)
Debt Service	<u>(764,765)</u>	<u>(841,588)</u>	<u>(76,823)</u>
Cash Available	<u>\$2,266,501</u>	<u>\$1,716,816</u>	<u>(\$549,685)</u>
Capital Purchases	(11,335,293)	(4,150,870)	7,184,423
Capital Payroll	(55,800)	(54,667)	1,133
Capital Contributions	3,694,000	1,154,400	(2,539,600)
Proceeds From Financing Activity	7,086,000	2,193,600	(4,892,400)
Financing Requirements	<u>(700,000)</u>	<u>0</u>	<u>700,000</u>
<b>NET CHANGE</b>	<b>\$955,408</b>	<b>\$859,279</b>	<b>(\$96,129)</b>

NORWICH PUBLIC UTILITIES  
SUMMARY OF ACTIVITIES  
SEWER DIVISION  
FY 2021 APPROVED BUDGET

DESCRIPTION	2020 BUDGET	2021 APPROVED	DIFFERENCE TO FY 20 BUDGET
<b>REVENUES</b>			
Sales			
Residential	\$5,575,401	\$5,608,188	\$32,787
Commercial	2,406,296	2,312,897	(93,399)
Industrial	99,216	90,550	(8,666)
Public	118,694	127,893	9,199
Interdepartmental	707,687	756,363	48,676
Total Sales	<u>\$8,907,294</u>	<u>\$8,895,891</u>	<u>(\$11,403)</u>
Other Operational Revenues			
Penalties	\$50,400	\$43,790	(\$6,610)
Sewer Connection Capital	60,000	67,500	7,500
Other Revenues	50,200	48,819	(1,381)
Total Other Operational Revenues	<u>\$160,600</u>	<u>\$160,109</u>	<u>(\$491)</u>
<b>TOTAL REVENUES</b>	<b>\$9,067,894</b>	<b>\$9,056,000</b>	<b>(\$11,894)</b>
<b>EXPENSES</b>			
Operations Payroll	2,477,695	2,837,659	359,964
Employee Benefits	949,292	945,058	(4,234)
Insurance	174,152	192,071	17,919
Operations & Maintenance	2,089,152	2,213,031	123,879
Customer Service	84,871	90,037	5,166
General & Administrative	230,239	251,699	21,460
Depreciation	2,081,786	2,271,180	189,394
Bad Debt Expense	49,000	65,000	16,000
<b>TOTAL EXPENSES</b>	<b>\$8,136,187</b>	<b>\$8,865,735</b>	<b>\$729,548</b>
<b>OPERATING INCOME</b>	<b>\$931,707</b>	<b>\$190,265</b>	<b>(\$741,442)</b>
Depreciation	\$2,081,786	\$2,271,180	\$189,394
Cash From Operations	<u>\$3,013,493</u>	<u>\$2,461,445</u>	<u>(\$552,048)</u>
Interest Income	73,200	108,000	34,800
Interest Expense	(138,435)	(127,507)	10,928
Debt Service	(541,422)	(552,349)	(10,927)
Cash Available	<u>\$2,406,836</u>	<u>\$1,889,589</u>	<u>(\$517,247)</u>
Capital Purchases	(1,579,349)	(5,747,980)	(4,168,631)
Capital Payroll	(10,957)	(20,836)	(9,879)
Capital Contributions	670,000	2,405,000	1,735,000
Proceeds From Financing Activity	665,000	2,400,000	1,735,000
Financing Requirements	0	0	0
<b>NET CHANGE</b>	<b>\$2,151,530</b>	<b>\$925,773</b>	<b>(\$1,225,757)</b>

NORWICH PUBLIC UTILITIES  
ENERGY SUPPLY  
DEPARTMENT SUMMARY  
FY 2021 APPROVED BUDGET

DESCRIPTION	2020 BUDGET	2021 APPROVED	DIFFERENCE TO FY 20 BUDGET
<b>ENERGY SUPPLY</b>			
<b>PURCHASED GAS</b>			
Pipeline Gas	\$5,753,143	\$4,510,602	(\$1,242,541)
Storage Gas	291,940	251,100	(40,840)
Liquid Natural Gas	78,133	72,245	(5,888)
Total Purchased Gas	\$6,123,216	\$4,833,947	(\$1,289,269)
<b>PURCHASED POWER</b>			
Market Power Cost	\$26,206,382	\$27,069,457	\$863,075
Customer Co-Generation	9,642	7,082	(2,560)
Total Purchased Power	\$26,216,024	\$27,076,539	\$860,515

NORWICH PUBLIC UTILITIES  
 OPERATIONS PAYROLL AND BENEFITS  
 DEPARTMENT SUMMARY  
 FY 2021 APPROVED BUDGET

DESCRIPTION	2020 BUDGET	2021 APPROVED	DIFFERENCE TO FY 20 BUDGET
<b>OPERATIONS PAYROLL &amp; BENEFITS</b>			
<b>GAS DIVISION</b>			
Operations Payroll	\$3,234,161	\$3,380,888	\$146,727
Social Security Tax	\$288,899	\$289,246	\$347
Pension Expense	782,400	851,200	68,800
Other Post Employment Benefits	142,432	179,708	37,276
Health Insurance	544,000	386,511	(157,489)
Life Insurance	12,000	12,787	787
Other Benefits	25,440	24,240	(1,200)
<b>Total Gas Benefits</b>	<b>\$1,795,171</b>	<b>\$1,743,692</b>	<b>(\$51,479)</b>
<b>ELECTRIC DIVISION</b>			
Operations Payroll	\$6,381,706	\$6,790,660	\$408,954
Social Security Tax	\$516,267	\$545,770	\$29,503
Pension Expense	2,151,600	2,340,800	189,200
Other Post Employment Benefits	391,687	494,196	102,509
Health Insurance	1,496,000	1,062,905	(433,095)
Life Insurance	33,000	35,165	2,165
Other Benefits	67,830	70,350	2,520
<b>Total Electric Benefits</b>	<b>\$4,656,384</b>	<b>\$4,549,186</b>	<b>(\$107,198)</b>
<b>WATER DIVISION</b>			
Operations Payroll	\$3,043,309	\$3,054,624	\$11,315
Social Security Tax	\$229,627	\$231,389	\$1,762
Pension Expense	586,800	638,400	51,600
Other Post Employment Benefits	106,824	134,781	27,957
Health Insurance	408,000	289,883	(118,117)
Life Insurance	9,000	9,590	590
Other Benefits	38,010	27,450	(10,560)
<b>Total Water Benefits</b>	<b>\$1,378,261</b>	<b>\$1,331,493</b>	<b>(\$46,768)</b>
<b>SEWER DIVISION</b>			
Operations Payroll	\$2,477,695	\$2,837,659	\$359,964
Social Security Tax	\$184,396	\$207,455	\$23,059
Pension Expense	391,200	425,600	34,400
Other Post Employment Benefits	71,216	89,854	18,638
Health Insurance	272,000	193,255	(78,745)
Life Insurance	6,000	6,394	394
Other Benefits	24,480	22,500	(1,980)
<b>Total Sewer Benefits</b>	<b>\$949,292</b>	<b>\$945,058</b>	<b>(\$4,234)</b>
<b>Total Operations Payroll</b>	<b>\$15,136,871</b>	<b>\$16,063,831</b>	<b>\$926,960</b>
<b>Total Benefits</b>	<b>\$8,779,108</b>	<b>\$8,569,429</b>	<b>(\$209,679)</b>

NORWICH PUBLIC UTILITIES  
OPERATIONS AND MAINTENANCE  
DEPARTMENT SUMMARY  
FY 2021 APPROVED BUDGET

DESCRIPTION	2020 BUDGET	2021 APPROVED	DIFFERENCE TO FY 20 BUDGET
<b>OPERATIONS &amp; MAINTENANCE</b>			
<b>GAS DIVISION</b>			
Gas Production	\$107,489	\$125,030	\$17,541
Gas Distribution	326,840	510,155	183,315
Corrosion Control	15,220	17,925	2,705
CNG Station	159,840	87,729	(72,111)
Fleet Maintenance	102,705	113,121	10,416
General Plant Maintenance	47,330	39,210	(8,120)
Non-Capitalized Small Tools	3,200	10,000	6,800
Field Service & Metering	176,710	242,450	65,740
City Services	3,250	4,000	750
Total Gas Operations & Maintenance	<u>\$942,584</u>	<u>\$1,149,620</u>	<u>\$207,036</u>
<b>ELECTRIC DIVISION</b>			
Gen. & Substation Operations	\$330,830	\$455,723	\$124,893
Distribution	865,809	843,835	(21,974)
Municipal Area Network	301,200	303,000	1,800
Fleet Maintenance	258,938	178,063	(80,875)
General Plant Maintenance	130,159	107,829	(22,330)
Non-Capitalized Small Tools	8,800	8,000	(800)
Field Service & Metering	68,000	138,461	70,461
City Services	750	3,500	2,750
Total Electric Operations & Maintenance	<u>\$1,964,486</u>	<u>\$2,038,411</u>	<u>\$73,925</u>
<b>WATER DIVISION</b>			
Water Distribution	\$315,620	\$364,585	\$48,965
Pumping Stations	84,690	160,764	76,074
Water Treatment	1,237,227	1,411,010	173,783
Laboratory	99,550	141,427	41,877
Fleet Maintenance	68,029	46,185	(21,844)
General Plant Maintenance	39,579	33,673	(5,906)
Non-Capitalized Small Tools	2,400	0	(2,400)
Field Service & Metering	41,275	37,025	(4,250)
Total Water Operations & Maintenance	<u>\$1,888,370</u>	<u>\$2,194,669</u>	<u>\$306,299</u>
<b>SEWER DIVISION</b>			
Sewer Collection	\$270,400	\$305,700	\$35,300
Pumping Stations	321,600	403,889	82,289
Wastewater Treatment	1,341,550	1,358,964	17,414
Laboratory	80,900	79,427	(1,473)
Fleet Maintenance	45,352	31,391	(13,961)
General Plant Maintenance	24,870	20,810	(4,060)
Non-Capitalized Small Tools	1,600	0	(1,600)
Field Service & Metering	2,880	12,850	9,970
Total Sewer Operations & Maintenance	<u>\$2,089,152</u>	<u>\$2,213,031</u>	<u>\$123,879</u>
Total Operations & Maintenance	<u>\$6,884,592</u>	<u>\$7,595,731</u>	<u>\$711,139</u>



NORWICH PUBLIC UTILITIES  
GENERAL AND ADMINISTRATION  
DEPARTMENT SUMMARY  
FY 2021 APPROVED BUDGET

DESCRIPTION	2020 BUDGET	2021 APPROVED	DIFFERENCE TO FY 20 BUDGET
<b>GENERAL AND ADMINISTRATION</b>			
<b>INSURANCE</b>			
Property & Vehicle Insurance	\$386,880	\$474,428	\$87,548
Directors & Officers	39,888	44,320	4,432
Damage Claims	63,800	55,000	(8,800)
Excess General Liability	789,756	951,963	162,207
Workers Compensation Claims	489,000	442,400	(46,600)
<b>Total Insurance</b>	<b>\$1,769,324</b>	<b>\$1,968,111</b>	<b>\$198,787</b>
<b>CUSTOMER SERVICE &amp; METER READING</b>			
Collection Fees	\$46,800	\$84,000	\$37,200
Payment Processing Fees	355,050	402,200	47,150
Meter Reading	0	10,000	10,000
Utilities	24,000	18,815	(5,185)
Telecommunications	3,120	4,320	1,200
Office Supplies	156,739	162,139	5,400
Outside Services	212,000	195,300	(16,700)
Workforce Development	49,300	27,050	(22,250)
Miscellaneous	1,700	5,050	3,350
<b>Total Customer Service</b>	<b>\$848,709</b>	<b>\$908,874</b>	<b>\$60,165</b>
<b>GENERAL &amp; ADMINISTRATIVE</b>			
Legal Services	\$230,200	\$260,900	\$30,700
Rate Consultants	111,500	90,000	(21,500)
City Services & Audits	132,850	146,600	13,750
General Outside Services - Engineering	24,000	20,000	(4,000)
General Outside Services - IT	99,000	108,000	9,000
General Outside Services - GIS	209,250	161,500	(47,750)
Outside Services - Other	133,864	205,079	71,215
Communication Equipment & Services	207,216	186,960	(20,256)
Software Licenses & Support	601,428	568,128	(33,300)
Office Supplies & Equipment	299,864	347,498	47,634
Board Expenses	0	503,000	503,000
Workforce Development	171,050	181,775	10,725
Safety Program	96,260	177,200	80,940
Memberships	89,260	102,894	13,634
General Advertisement	121,400	139,800	18,400
Miscellaneous	61,560	63,687	2,127
<b>Total General &amp; Administrative</b>	<b>\$2,588,702</b>	<b>\$3,263,021</b>	<b>\$674,319</b>

NORWICH PUBLIC UTILITIES  
GENERAL AND ADMINISTRATION  
GAS DIVISION  
FY 2021 APPROVED BUDGET

DESCRIPTION	2020 BUDGET	2021 APPROVED	DIFFERENCE TO FY 20 BUDGET
<b>GENERAL AND ADMINISTRATION</b>			
<b>INSURANCE</b>			
Property & Vehicle Insurance	\$77,376	\$94,886	\$17,510
Directors & Officers	7,978	8,864	886
Damage Claims	11,300	15,000	3,700
Excess General Liability	157,951	190,393	32,442
Workers Compensation Claims	262,000	200,400	(61,600)
<b>Total Insurance</b>	<b>\$516,605</b>	<b>\$509,543</b>	<b>(\$7,062)</b>
<b>CUSTOMER SERVICE &amp; METER READING</b>			
Collection Fees	\$9,360	\$16,800	\$7,440
Payment Processing Fees	71,010	83,800	12,790
Meter Reading	0	2,000	2,000
Utilities	4,800	3,763	(1,037)
Telecommunications	624	624	0
Office Supplies	31,348	32,828	1,480
Outside Services	42,400	39,060	(3,340)
Workforce Development	9,860	4,510	(5,350)
Miscellaneous	340	1,240	900
<b>Total Customer Service</b>	<b>\$169,742</b>	<b>\$184,625</b>	<b>\$14,883</b>
<b>GENERAL &amp; ADMINISTRATIVE</b>			
Legal Services	\$100,760	\$112,500	\$11,740
Rate Consultants	22,300	18,000	(4,300)
City Services & Audits	26,570	29,320	2,750
General Outside Services - Engineering	4,800	4,000	(800)
General Outside Services - IT	19,800	21,600	1,800
General Outside Services - GIS	24,500	25,000	500
Outside Services - Other	41,173	52,416	11,243
Communication Equipment & Services	41,443	37,392	(4,051)
Software Licenses & Support	138,494	131,834	(6,660)
Office Supplies & Equipment	60,133	70,228	10,095
Board Expenses	0	124,800	124,800
Workforce Development	41,670	46,795	5,125
Safety Program	19,252	33,520	14,268
Memberships	36,852	40,917	4,065
General Advertisement	24,280	27,960	3,680
Miscellaneous	12,312	12,737	425
<b>Total General &amp; Administrative</b>	<b>\$614,339</b>	<b>\$789,019</b>	<b>\$174,680</b>

NORWICH PUBLIC UTILITIES  
GENERAL AND ADMINISTRATION  
ELECTRIC DIVISION  
FY 2021 APPROVED BUDGET

DESCRIPTION	2020 BUDGET	2021 APPROVED	DIFFERENCE TO FY 20 BUDGET
<b>GENERAL AND ADMINISTRATION</b>			
<b>INSURANCE</b>			
Property & Vehicle Insurance	\$212,784	\$260,935	\$48,151
Directors & Officers	21,938	24,376	2,438
Damage Claims	18,000	10,000	(8,000)
Excess General Liability	434,366	523,580	89,214
Workers Compensation Claims	167,000	167,000	0
<b>Total Insurance</b>	<b>\$854,088</b>	<b>\$985,891</b>	<b>\$131,803</b>
<b>CUSTOMER SERVICE &amp; METER READING</b>			
Collection Fees	\$25,740	\$46,200	\$20,460
Payment Processing Fees	195,278	218,900	23,622
Meter Reading	0	5,500	5,500
Utilities	13,200	10,348	(2,852)
Telecommunications	1,716	1,716	0
Office Supplies	86,206	88,339	2,133
Outside Services	116,600	107,415	(9,185)
Workforce Development	27,115	12,403	(14,712)
Miscellaneous	935	2,535	1,600
<b>Total Customer Service</b>	<b>\$466,790</b>	<b>\$493,356</b>	<b>\$26,566</b>
<b>GENERAL &amp; ADMINISTRATIVE</b>			
Legal Services	\$88,990	\$105,775	\$16,785
Rate Consultants	61,325	49,500	(11,825)
City Services & Audits	73,068	80,630	7,562
General Outside Services - Engineering	13,200	11,000	(2,200)
General Outside Services - IT	54,450	59,400	4,950
General Outside Services - GIS	154,125	105,250	(48,875)
Outside Services - Other	63,725	105,893	42,168
Communication Equipment & Services	113,969	102,828	(11,141)
Software Licenses & Support	318,267	299,952	(18,315)
Office Supplies & Equipment	164,490	190,436	25,946
Board Expenses	0	373,325	373,325
Workforce Development	90,793	96,361	5,568
Safety Program	52,943	92,180	39,237
Memberships	47,843	51,022	3,179
General Advertisement	66,770	76,890	10,120
Miscellaneous	33,858	35,028	1,170
<b>Total General &amp; Administrative</b>	<b>\$1,397,816</b>	<b>\$1,835,470</b>	<b>\$437,654</b>

NORWICH PUBLIC UTILITIES  
GENERAL AND ADMINISTRATION  
WATER DIVISION  
FY 2021 APPROVED BUDGET

DESCRIPTION	2020 BUDGET	2021 APPROVED	DIFFERENCE TO FY 20 BUDGET
<b>GENERAL AND ADMINISTRATION</b>			
<b>INSURANCE</b>			
Property & Vehicle Insurance	\$58,032	\$71,164	\$13,132
Directors & Officers	5,983	6,648	665
Damage Claims	12,000	15,000	3,000
Excess General Liability	118,463	142,794	24,331
Workers Compensation Claims	30,000	45,000	15,000
<b>Total Insurance</b>	<b>\$224,478</b>	<b>\$280,606</b>	<b>\$56,128</b>
<b>CUSTOMER SERVICE &amp; METER READING</b>			
Collection Fees	\$7,020	\$12,600	\$5,580
Payment Processing Fees	53,258	59,700	6,442
Meter Reading	0	1,500	1,500
Utilities	3,600	2,822	(778)
Telecommunications	468	1,668	1,200
Office Supplies	23,511	24,583	1,072
Outside Services	31,800	29,295	(2,505)
Workforce Development	7,395	7,883	488
Miscellaneous	255	805	550
<b>Total Customer Service</b>	<b>\$127,307</b>	<b>\$140,856</b>	<b>\$13,549</b>
<b>GENERAL &amp; ADMINISTRATIVE</b>			
Legal Services	\$24,270	\$25,575	\$1,305
Rate Consultants	16,725	13,500	(3,225)
City Services & Audits	19,928	21,990	2,062
General Outside Services - Engineering	3,600	3,000	(600)
General Outside Services - IT	14,850	16,200	1,350
General Outside Services - GIS	18,375	18,750	375
Outside Services - Other	17,380	29,562	12,182
Communication Equipment & Services	31,082	28,044	(3,038)
Software Licenses & Support	86,800	81,805	(4,995)
Office Supplies & Equipment	45,425	52,301	6,876
Board Expenses	0	2,925	2,925
Workforce Development	23,353	23,371	18
Safety Program	14,439	29,940	15,501
Memberships	2,639	9,347	6,708
General Advertisement	18,210	20,970	2,760
Miscellaneous	9,234	9,553	319
<b>Total General &amp; Administrative</b>	<b>\$346,310</b>	<b>\$386,833</b>	<b>\$40,523</b>

NORWICH PUBLIC UTILITIES  
GENERAL AND ADMINISTRATION  
SEWER DIVISION  
FY 2021 APPROVED BUDGET

DESCRIPTION	2020 BUDGET	2021 APPROVED	DIFFERENCE TO FY 20 BUDGET
<b>GENERAL AND ADMINISTRATION</b>			
<b>INSURANCE</b>			
Property & Vehicle Insurance	\$38,688	\$47,443	\$8,755
Directors & Officers	3,989	4,432	443
Damage Claims	22,500	15,000	(7,500)
Excess General Liability	78,976	95,196	16,220
Workers Compensation Claims	30,000	30,000	0
<b>Total Insurance</b>	<b>\$174,153</b>	<b>\$192,071</b>	<b>\$17,918</b>
<b>CUSTOMER SERVICE &amp; METER READING</b>			
Collection Fees	\$4,680	\$8,400	\$3,720
Payment Processing Fees	35,505	39,800	4,295
Meter Reading	0	1,000	1,000
Utilities	2,400	1,882	(518)
Telecommunications	312	312	0
Office Supplies	15,674	16,389	715
Outside Services	21,200	19,530	(1,670)
Workforce Development	4,930	2,255	(2,675)
Miscellaneous	170	470	300
<b>Total Customer Service</b>	<b>\$84,871</b>	<b>\$90,038</b>	<b>\$5,167</b>
<b>GENERAL &amp; ADMINISTRATIVE</b>			
Legal Services	\$16,180	\$17,050	\$870
Rate Consultants	11,150	9,000	(2,150)
City Services & Audits	13,285	14,660	1,375
General Outside Services - Engineering	2,400	2,000	(400)
General Outside Services - IT	9,900	10,800	900
General Outside Services - GIS	12,250	12,500	250
Outside Services - Other	11,586	17,208	5,622
Communication Equipment & Services	20,722	18,696	(2,026)
Software Licenses & Support	57,867	54,537	(3,330)
Office Supplies & Equipment	29,816	34,534	4,718
Board Expenses	0	1,950	1,950
Workforce Development	15,235	15,248	13
Safety Program	9,626	21,560	11,934
Memberships	1,926	1,609	(317)
General Advertisement	12,140	13,980	1,840
Miscellaneous	6,156	6,369	213
<b>Total General &amp; Administrative</b>	<b>\$230,239</b>	<b>\$251,701</b>	<b>\$21,462</b>

NORWICH PUBLIC UTILITIES  
 CAPITAL REPORT  
 GAS DIVISON  
 FY 2021 APPROVED BUDGET

DESCRIPTION	2020 BUDGET	2021 APPROVED	DIFFERENCE TO FY 20 BUDGET
Distribution Improvements			
New Services	\$214,069	\$189,408	(\$24,661)
Renewed Services	523,616	489,421	(34,195)
New Mains	273,579	206,840	(66,739)
Renewed Mains	524,270	528,800	4,530
Metering	2,451,446	1,412,104	(1,039,342)
LNG Plant Improvements	\$150,000	\$123,687	(\$26,313)
Regulator Station Improvements	\$75,000	\$257,552	\$182,552
Technology Improvements			
SCADA	\$0	\$0	\$0
Computer Equipment	6,800	28,440	21,640
Other Capital Improvements			
Facilities & Structures	\$104,000	\$121,000	\$17,000
State Projects	0	0	0
Vehicles & Transportation Equipment	244,000	299,000	55,000
Capitalized Tools & Equipment	13,486	9,400	(4,086)
Total Gas Capital	<u>\$4,580,266</u>	<u>\$3,665,652</u>	<u>(\$914,614)</u>
Total Capital Payroll	\$664,895	\$541,926	(\$122,969)
Total Capital Materials & Services	<u>\$3,915,371</u>	<u>\$3,123,727</u>	<u>(\$791,644)</u>
Total Gas Capital	<u>\$4,580,267</u>	<u>\$3,665,653</u>	<u>(\$914,614)</u>
Gas Report Variance	\$1	\$1	\$0

NORWICH PUBLIC UTILITIES  
 CAPITAL REPORT  
 ELECTRIC DIVISION  
 FY 2021 APPROVED BUDGET

DESCRIPTION	2020 BUDGET	2021 APPROVED	DIFFERENCE TO FY 20 BUDGET
<b>Distribution Improvements</b>			
Primaries & Secondaries	\$193,753	\$7,000	(\$186,753)
Primary Distribution Circuits	509,604	377,908	(131,696)
Transformers & Switches	484,992	234,000	(250,992)
Poles & Fixtures	97,056	108,588	11,532
Lighting & Signal Systems	24,408	10,000	(14,408)
Fiber Installations	154,042	113,886	(40,156)
Metering	178,666	71,881	(106,785)
<b>Substation Improvements</b>			
10th Street	\$30,000	\$299,139	\$269,139
Bean Hill	0	200,000	200,000
Taftville	0	0	0
Dudley Street	0	50,000	50,000
<b>Transmission Improvements</b>	<b>\$200,000</b>	<b>\$0</b>	<b>(\$200,000)</b>
<b>Generation Improvements</b>			
Jet Turbine	\$0	\$0	\$0
Hydraulic Power	0	49,000	49,000
Greenville Dam	0	0	0
<b>Technology Improvements</b>			
SCADA	\$0	\$0	\$0
Computer Equipment	18,700	78,210	59,510
<b>Other Capital Improvements</b>			
Facilities & Structures	\$286,000	\$352,750	\$66,750
State Projects	0	0	0
Vehicles & Transportation Equipment	325,250	203,500	(121,750)
Capitalized Tools & Equipment	14,572	25,850	11,278
<b>Total Electric Capital</b>	<b>\$2,517,043</b>	<b>\$2,181,712</b>	<b>(\$335,331)</b>
<b>Total Capital Payroll</b>	<b>\$585,970</b>	<b>\$357,822</b>	<b>(\$228,148)</b>
<b>Total Capital Materials &amp; Services</b>	<b>\$1,931,072</b>	<b>\$1,823,890</b>	<b>(\$107,182)</b>
<b>Total Electric Capital</b>	<b>\$2,517,042</b>	<b>\$2,181,712</b>	<b>(\$335,330)</b>
<b>Electric Report Variance</b>	<b>(\$1)</b>	<b>\$0</b>	<b>\$1</b>

NORWICH PUBLIC UTILITIES  
 CAPITAL REPORT  
 WATER DIVISION  
 FY 2021 APPROVED BUDGET

DESCRIPTION	2020 BUDGET	2021 APPROVED	DIFFERENCE TO FY 20 BUDGET
<b>Water Treatment Plant Improvements</b>			
Stony Brook Equipment	\$0	\$36,000	\$36,000
Stony Brook DAF	5,500,000	2,000,000	(3,500,000)
Deep River Equipment	250,000	91,000	(159,000)
Deep River Sed Basins	0	0	0
Deep River Sand Filtration	1,125,000	598,000	(527,000)
<b>Water Storage Improvements</b>			
Mohegan Park Tank	\$0	\$0	\$0
Yantic Tank	0	300,000	300,000
Industrial Park Tank	0	25,000	25,000
Occum Tank	0	0	0
<b>Pump Station Improvements</b>			
	\$0	\$50,000	\$50,000
<b>Distribution &amp; Transmission System</b>			
Stony Brook Transmission Mains	\$1,855,000	\$0	(\$1,855,000)
Sprague Interconnect	2,300,000	0	(2,300,000)
Main Installations	25,200	773,622	748,422
Service Installations	79,400	57,315	(22,085)
Hydrant Installations	74,000	82,908	8,908
Metering	55,600	18,062	(37,538)
<b>Technology Improvements</b>			
SCADA	\$0	\$0	\$0
Computer Equipment	5,100	21,330	16,230
<b>Other Capital Improvements</b>			
Facilities & Structures	\$78,000	\$90,750	\$12,750
State Projects	0	0	0
Vehicles & Transportation Equipment	30,500	54,500	24,000
Capitalized Tools & Equipment	13,293	7,050	(6,243)
<b>Total Water Capital</b>	<b>\$11,391,093</b>	<b>\$4,205,537</b>	<b>(\$7,185,556)</b>
<b>Total Capital Payroll</b>	<b>\$55,800</b>	<b>\$54,667</b>	<b>(\$1,133)</b>
<b>Total Capital Materials &amp; Services</b>	<b>\$11,335,293</b>	<b>\$4,150,870</b>	<b>(\$7,184,423)</b>
<b>Total Water Capital</b>	<b>\$11,391,093</b>	<b>\$4,205,537</b>	<b>(\$7,185,556)</b>
<b>Water Report Variance</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>



NORWICH PUBLIC UTILITIES  
 CAPITAL REPORT  
 SEWER DIVISION  
 FY 2021 APPROVED BUDGET

DESCRIPTION	2020 BUDGET	2021 APPROVED	DIFFERENCE TO FY 20 BUDGET
Collection Improvements			
LTCP - CSO Replacement	\$1,330,000	\$4,800,000	\$3,470,000
Main Installations	76,383	516,757	440,374
Service Installations	50,383	29,562	(20,821)
Manholes, Frames, & Covers	52,191	38,733	(13,458)
Metering	2,550	7,345	4,795
WWTP Improvements	\$0	\$140,000	\$140,000
Pump Station Improvements	\$0	\$0	\$0
Technology Improvements			
SCADA	\$0	\$0	\$0
Computer Equipment	3,400	14,220	10,820
Other Capital Improvements			
Facilities & Structures	\$52,000	\$60,500	\$8,500
State Projects	0	0	0
Vehicles & Transportation Equipment	15,250	97,000	81,750
Capitalized Tools & Equipment	8,149	64,700	56,551
Total Sewer Capital	<u>\$1,590,306</u>	<u>\$5,768,817</u>	<u>\$4,178,511</u>
Total Capital Payroll	\$10,957	\$20,836	\$9,879
Total Capital Materials & Services	<u>\$1,579,349</u>	<u>\$5,747,980</u>	<u>\$4,168,631</u>
Total Sewer Capital	<u>\$1,590,306</u>	<u>\$5,768,816</u>	<u>\$4,178,510</u>
Sewer Report Variance	\$0	(\$1)	(\$1)

NORWICH PUBLIC UTILITIES  
DEBT SERVICE SCHEDULE  
DEPARTMENT SUMMARY  
FY 2021 APPROVED BUDGET

	<u>Description</u>	<u>Original Bond Date</u>	<u>Interest Rate</u>	<u>Maturity Date</u>	<u>Amount Bonded</u>	<u>Outstanding at 7/1/20</u>	<u>Principal</u>	<u>Interest</u>	<u>Total FY21 Debt Service</u>
CT CWF NOTES 349-C	Washington Street CSO Separation	12/31/2002	2.00%	2022	880,594	78,196	51,870	1,090	52,960
CT CWF NOTES 495-C	WWTP Digester	5/31/2013	2.00%	2032	5,747,554	3,662,393	274,929	70,737	345,666
CT CWF 625-D	WWTP Design	12/31/2012	2.00%	2032	1,864,518	1,151,143	89,933	22,201	112,134
CT CWF 625-D1	WWTP Design	5/31/2015	2.00%	2035	2,510,422	1,735,899	135,617	33,479	169,096
DWSRF 200801-C	Business Park Tank Painting & Rehab	6/30/2009	2.27%	2029	450,000	200,625	22,500	4,320	26,820
DWSRF 9714-C	Yantic Lane	12/31/2002	2.77%	2022	1,898,651	179,345	118,734	3,468	122,202
DWSRF 2010-8005	Brown/Fitch Hill Tank Rehab	3/31/2010	2.06%	2030	144,728	68,746	7,236	1,348	8,584
DWSRF 2010-8006	Fairview Tank Rehab	3/31/2010	2.06%	2030	326,250	163,125	16,313	3,206	19,519
DWSRF 2011-7005	Deep River Pumps, Drives, Tank Design	4/30/2014	2.00%	2034	160,285	106,857	8,664	2,058	10,722
DWSRF 2011-7006	Deep River Transmission Main Design	4/30/2014	2.00%	2034	147,989	97,289	8,222	1,870	10,092
DWSRF 2014-7027	Stony Brook DAF/Tank/Transmission Main North & South	6/30/2015	2.00%	2035	505,762	366,677	25,288	7,102	32,390
DWSRF 2014-7036	Deep River Pumps, Drives, Tank Construction	5/31/2016	2.00%	2035	4,051,579	3,123,092	202,579	60,605	263,184
DWSRF 2015-7037	Royal Oaks Water Main Extension	10/31/2016	2.00%	2034	1,528,016	1,209,679	84,890	23,415	108,305
DWSRF 2017-7056	Mohegan Park Tank	2/28/2019	2.00%	2038	2,869,392	2,448,043	134,755	47,726	182,481
DWSRF 2017-7072	Water AMI Meter	8/30/2019	2.00%	2039	1,582,335	1,476,846	79,117	28,812	107,929
DWSRF 2019-7081	Stony Brook Transmission Main & Sprague Interconnect	TBD	2.00%	TBD	2,665,819	2,665,819	133,290	26,658	159,948
City of Norwich	Gas Bond	2011-2017	2.00%-5.00%	TBD	19,000,000	13,981,000	1,016,500	495,032	1,511,532
GE Capital Financing	LED Streetlight	12/28/2017	4.25%	2024	1,937,131	1,219,810	320,692	45,643	366,335
<b>Total Current Debt Service</b>						<b>\$33,934,584</b>	<b>\$2,731,129</b>	<b>\$878,770</b>	<b>\$3,609,899</b>