

WHOLE HOUSE HEATING & COOLING SOLUTION

When you heat and cool your house with an all-in-one heat pump and cooling system, you get the benefit of personalized comfort throughout your home, all year round. You can control up to eight zones from one outdoor unit, allowing you to set different temperatures for different rooms in your home or business.

Today's heat pump units feature advanced technology to maximize energy efficiency, which means you save money on your heating and cooling costs. Today's units are more efficient than oil or propane systems and smart controls allow you to adjust and manage your comfort from home or away using a smartphone app. Automatic sensing allows continuous monitoring of rooms to maintain a steady comfort level. And, unlike a boiler or furnace that require expensive annual maintenance, a heat pump system is virtually maintenance free.



Questions about CHIPP? Contact us at efficiencymatters@npumail.com or call (860) 823-4514.

FINANCING OPTIONS

There are low-interest financing options available through these local lenders. Additionally, check with your contractor for any manufacturers' incentives.



coreplus.org

(860) 886-0576

202 Salem Turnpike, Norwich, CT 06360



bankeasternct.com

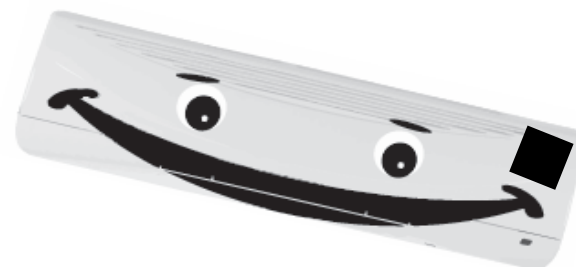
(860) 425-0123

257 Main Street, Norwich, CT 06360



energizect.com/your-home/solutions-list/smarte

smarte@ctgreenbank.com



CHIPP

Cooling & Heating Incentive Pilot Program

For qualifying NPU electric customers



16 South Golden Street • Norwich, CT 06360
norwichpublicutilities.com

\$2,400 per ton rebate* (size of system) toward a qualified heat pump system
+ up to **\$2,000** for integrated controls
+ up to **\$1,100** for heat pump water heater

What is CHIPP?

NPU's Cooling & Heating Incentive Pilot Program (CHIPP) is a new incentive program run by Norwich Public Utilities (NPU) that aims to convert existing electric customers heating primarily with oil or propane gas to a more energy-efficient electric heat pump system.

Participants who install a qualifying cold climate heat pump and submit all required documentation will receive a \$2,400 per ton rebate toward the purchase and installation.

Participants who install integrated controls are also eligible for a rebate up to \$2,000.

Finally, participants who also convert from an oil or propane-gas fired hot water heater to a high-efficiency heat pump water heater may qualify for up to \$1,100 in rebates.

The program will run to December 31, 2022.

*To calculate tonnage of unit, divide the outdoor unit BTUs of cooling capacity by 12,000 (For example: 21,000 BTU/12,000 = 1.75 tons, which would equal a \$4,200 rebate).

What is a heat pump?

An all-in-one heating and air conditioning system that works year-round to keep your home or business comfortable. During the winter, it collects heat from outdoor air and transfer it inside. During the summer, it doubles as an air conditioner by extracting heat from inside and transferring it outside.

Who qualifies to participate in this Pilot?

Existing NPU residential or small business electric customers.

10 Benefits of a heat pump

1. Saves money on your energy bills
2. Saves money on routine maintenance costs
3. Safer than combustion heating systems
4. Reduces your carbon footprint
5. Improves air quality in your home or business
6. Never worry about calling for fuel delivery or running out of fuel
7. Provides cooling in the summer and heating in the winter from a single unit
8. Allows you to control your home or business temperature from your smartphone
9. Eliminates the need for heavy and inefficient window air conditioning units
10. No upfront cost for customers who qualify for financing



This document summarizes how to participate in CHIPP. Full program details and requirements can be found in the CHIPP application and at www.norwichpublicutilities.com. Details of this Program, including rebate levels, are subject to change or cancellation by Norwich Public Utilities without prior notice.

Let us know you are interested

If you are interested in learning more about this program or are ready to participate, let us know!

- Call us at 860-823-4514
- Email NPU at efficiencymatters@npumail.com
- Fill out an online interest form at rebrand.ly/CHIPP4NPU (mobile-friendly).
- Detach and mail this interest form to:
Norwich Public Utilities
Energy Services
16 South Golden St
Norwich, CT 06360

Name: _____

Mailing Address: _____

City: _____ ST _____ Zip _____

Phone #: _____

Email: _____

Installation Address (if different):

NPU Electric Account #: _____

Current heating fuel: Oil Propane
 Other: _____

We will follow up with you to answer all your questions and explain the simple process of applying for this program.

This program is limited & participation is on a first-come first-serve basis.