



**Norwich
Public Utilities**

**Cooling & Heating Incentive Pilot
Program (CHIPP)**

REBATE APPLICATION FORM - PART B

Please submit this form to NPU **after** your cold climate heat pump and integrated controls (if required) have been installed.

Name: _____ Business Name (if applicable): _____

Mailing Address: _____

Installation Address: _____

NPU Account Number (for installation address): _____

Did you replace your furnace/boiler with a heat pump or did you integrate heat pump with existing boiler/furnace?
(Not needed if replacing electric resistance heating)

Select one: Replaced boiler/furnace with heat pump Integrated heat pump into furnace/boiler with controls

Did you also replace an oil, propane gas, natural gas, or electric resistance water heater with an Energy Star® electric heat pump water heater?

Select one: Yes No

The following documentation must be included with this form to complete the rebate:

- A dated and itemized invoice, **paid in full**, showing proof of purchase and installation of heat pump and controls. The invoice must detail the equipment type, size, make and model, serial number of the system, and date of purchase. The equipment installed must match the quote submitted with Part A and approved by NPU.
- Manufacturer's specification sheets with equipment make, model, and size (from contractor).
- Two prior years of fuel use documentation. This information can be provided in the table on the reverse side of application, or emailed in an Excel spreadsheet or other electronic format.
- If you installed an Energy Star® heat pump water heater: a dated and itemized invoice, **paid in full**, including all the detail described above. The equipment installed must match the quote submitted with Part A and approved by NPU.

Please complete these tables (as applicable):

INSTALLED COLD CLIMATE AIR SOURCE HEAT PUMP SYSTEM				
Heat Pump Manufacturer/Model	Quantity	Unit size (tons)*	Rebate \$/Ton	Rebate (\$)
			\$2,400/ton	
			\$2,400/ton	
Integrated Controls Manufacturer/Model	Quantity	Price		Rebate \$ (Lesser of Price or \$1,500)

* To calculate tonnage of unit, divide the outdoor unit BTU's of cooling capacity by 12,000 (EX: 21,000 BTU/12,000 = 1.75 tons). Cooling capacity can be obtained from the unit's manufacturer's specification sheet.

INSTALLED ENERGY STAR® HEAT PUMP WATER HEATER			
Manufacturer/Model	Quantity	Price	Rebate (\$1,100 per unit)

Total rebate \$ _____

Incentive amounts are subject to change. NPU reserves the right to provide the rebate in the form of a credit adjustment on your electric account if the past due balance exceeds \$100.

E-mail this Rebate Application Form (Part B) and required documentation to: efficiencymatters@npumail.com or mail to: Energy Services, Norwich Public Utilities, 16 South Golden Street, Norwich, CT 06360.

Customer Signature: _____ Date: _____

By signing above, the customer agrees to the conditions as stated in this application and in Program Requirements herein.

Fuel Usage: Please provide this information. If you heated your home or business with natural gas or electric resistance for the last two or more years, please check natural gas or electric resistance below and leave the table blank. NPU can gather this information.

Check one (or more if applicable*):				
	Oil <input type="checkbox"/>	Propane <input type="checkbox"/>	Natural Gas <input type="checkbox"/>	Electric Resistance <input type="checkbox"/>
Delivery Date	Quantity (Gallons)	Price Per Gallon (\$)	Total Cost (\$)	
Example: 11/1/2016	18.9	\$4.689	\$88.62	

*Note: If you heated with more than one fuel type, please provide a separate information table for each.

PROGRAM REQUIREMENTS

Rebate Offer: This program will cover products purchased on or after January 1, 2022. Details of this Program, including Rebate levels, are subject to change or cancellation without prior notice. This application form must be received by January 15, 2023. If capacity for the Pilot Program participation is met before this date, NPU reserves the right to no longer accept participants before this date. Call (860) 823-4514 for additional information. The Rebate Application Form Part A and Part B and all other required documentation must be completed and submitted (postmarked) to NPU and the heat pump must be installed within 120 days of notification from NPU that Applicant has been approved to participate in the Pilot Program. Applicants who participate in the Pilot Program agree to take part in a satisfaction survey if requested.

Eligibility: The Pilot Program is available to residential and small commercial electric service customers of Norwich Public Utilities that have used oil, propane gas, natural gas, or electric resistance as their primary heating fuel for two or more years. Equipment must be installed in the service territory of Norwich Public Utilities. Eligible systems are cold climate electric heat pumps. **Customers must be pre-approved by NPU into the Pilot Program to be eligible to receive a Rebate.**

Approval and Verification: Pre-approval from Norwich Public Utilities will be required to participate in the Pilot Program and to receive the Rebate. Once accepted, Norwich Public Utilities reserves the right to verify sales transactions and to have reasonable access to your facility to inspect the cold climate heat pump system installed under this Program, prior to issuing rebates or at a later time.

Rebate Form: The Rebate Application Form Part A and Part B must be filled out completely, truthfully and accurately.

Proof of Purchase: An itemized installation invoice must be submitted to NPU with Part B of the Rebate Application Form. The invoice must indicate the equipment type, size, make, model, serial number of the system, and date of purchase. Manufacturer specification sheets and two prior years of fuel use documentation must also be submitted to NPU. Additional requirements may be defined by NPU at a later date.

Payment: Please allow 30 days from submission of required documentation for payment. Payment process may take longer if information is missing. Call (860) 823-4514 for details. Norwich Public Utilities reserves the right to provide Rebate in the form of a credit adjustment on your electric account.

Endorsement: Norwich Public Utilities does not endorse any particular manufacturer, product, or system design in promoting this Program.

Tax Liability: Norwich Public Utilities will not be responsible for any tax liability that may be imposed on the customer as a result of the payment of Rebates.

Warranties: NORWICH PUBLIC UTILITIES DOES NOT WARRANT THE PERFORMANCE OF INSTALLED EQUIPMENT, EXPRESSLY OR IMPLICITLY. Norwich Public Utilities makes no warranties or representation of any kind, whether statutory, expressed or implied, including, without limitations, warranties of merchantability or fitness for particular purpose regarding the cold climate heat pump system or services provided by a manufacturer or vendor. Contact your contractor for details regarding equipment performance and warranties.

Limitations of Liability: The liability of Norwich Public Utilities is limited to paying the Rebate specified. Norwich Public Utilities is not liable for any consequential or incidental damages or for any damages in tort connected with or resulting from participation in this Program.

Assignment: The customer may assign the Rebate payment to a qualified contractor.

Specific Requirements: These include, but are not limited to: payment options, Rebate restrictions for facilities using self-generation for non-emergency purposes. Please call (860) 823-4514 for more details.

Customer's Certification: Customer signs certifying that he/she has purchased and installed the equipment at the defined location. Customer agrees that all information herein is true and that he/she conformed to all Program guidelines and eligibility requirements listed herein. Owner will need to verify that the units listed in the Rebate application have been installed correctly and that there are no unusual noises or vibrations and all controls have been calibrated. The owner must also certify that he/she has been instructed on how to operate and maintain the equipment and has received all the necessary operation and maintenance manuals.