

## WHOLE HOUSE HEATING & COOLING SOLUTION

When you heat and cool your house with an all-in-one heat pump and cooling system, you get the benefit of personalized comfort throughout your home, all year round. You can control up to eight zones from one outdoor unit, allowing you to set different temperatures for different rooms in your home or business.

Today's heat pump units feature advanced technology to maximize energy efficiency, which means you save money on your heating and cooling costs. Today's units are more efficient than oil or propane systems and smart controls allow you to adjust and manage your comfort from home or away using a smartphone app. Automatic sensing allows continuous monitoring of rooms to maintain a steady comfort level. And, unlike a boiler or furnace that require expensive annual maintenance, a heat pump system is virtually maintenance free.



Questions about CHIPP? Contact Mary Lou Rychling at [efficiencymatters@npumail.com](mailto:efficiencymatters@npumail.com) or call (860) 823-4143

## FINANCING OPTIONS

There are low-interest financing options available through these local lenders. Additionally, check with your contractor for any manufacturers' incentives.

COREPLUS CREDIT UNION



Tammy Bragdon

(860) 886-0576, ext. 3178

tbragdon@coreplus.org

202 Salem Turnpike, Norwich, CT 06360



[bankeasternct.com](http://bankeasternct.com)

Jonathan Schmid

(860) 889-4779

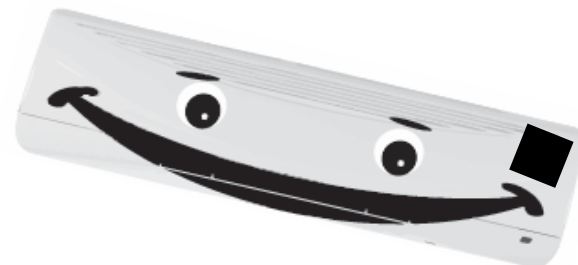
jschmid@bankeasternct.com

smart-e loan



[energizect.com/your-home/solutions-list/smarte](http://energizect.com/your-home/solutions-list/smarte)

smarte@ctgreenbank.com



# CHIPP

Cooling & Heating  
Incentive  
Pilot Program

For qualifying NPU electric customers



## Norwich Public Utilities

16 South Golden Street • Norwich, CT 06360  
[norwichpublicutilities.com](http://norwichpublicutilities.com)

Get up to **\$2,400** per ton rebate\* (size of system) toward a qualified heat pump system and up to **\$2,000** for integrated controls, and up to **\$1,100** for heat pump water heater.

### What is CHIPP?

NPU's Cooling & Heating Incentive Pilot Program (CHIPP) is a new incentive program run by Norwich Public Utilities (NPU) that aims to convert existing electric customers heating primarily with oil or propane gas to a more energy-efficient electric heat pump system.

Participants who install a qualifying cold climate heat pump and submit all required documentation will receive up to a \$2,400 per ton rebate toward the purchase and installation.

Participants who install integrated controls are also eligible for a rebate up to \$2,000.

Finally, participants who also convert from an oil or propane-gas fired hot water heater to a high-efficiency heat pump water heater may qualify for up to \$1,100 in rebates.

The program will run to December 31, 2021.

\*To calculate tonnage of unit, divide the outdoor unit BTUs of cooling capacity by 12,000 (For example: 21,000 BTU/12,000 = 1.75 tons, which would equal a \$2,100 rebate).

### What is a heat pump?

An all-in-one heating and air conditioning system that works year-round to keep your home or business comfortable. During the winter, it collects heat from outdoor air and transfer it inside. During the summer, it doubles as an air conditioner by extracting heat from inside and transferring it outside.

### Who qualifies to participate in this Pilot?

Existing NPU residential or small business electric customers who:

- Heat with oil or propane gas for at least the last two years
- Have a home or business has less than 3,000 square feet of heated space

### 10 Benefits of a heat pump

1. Saves money on your energy bills
2. Saves money on routine maintenance costs
3. Safer than combustion heating systems
4. Reduces your carbon footprint
5. Improves air quality in your home or business
6. Never worry about calling for fuel delivery or running out of fuel
7. Provides cooling in the summer and heating in the winter from a single unit
8. Allows you to control your home or business temperature from your smartphone
9. Eliminates the need for heavy and inefficient window air conditioning units
10. No upfront cost for customers who qualify for financing



*This document summarizes how to participate in CHIPP. Full program details and requirements can be found in the CHIPP application and at [www.norwichpublicutilities.com](http://www.norwichpublicutilities.com). Details of this Program, including rebate levels, are subject to change or cancellation by Norwich Public Utilities without prior notice.*

## Let us know you are interested

If you are interested in learning more about this program or are ready to participate, let us know!

- Call Mary Lou Rychling at 860-823-4143
- Email NPU at [efficiencymatters@npumail.com](mailto:efficiencymatters@npumail.com)
- Fill out an online interest form at [rebrand.ly/CHIPP4NPU](http://rebrand.ly/CHIPP4NPU) (mobile-friendly).
- Detach and mail this interest form to:  
Norwich Public Utilities  
Attn: Mary Lou Rychling  
16 South Golden St  
Norwich, CT 06360

Name: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

City: \_\_\_\_\_ ST \_\_\_\_\_ Zip \_\_\_\_\_

Phone #: \_\_\_\_\_

Email: \_\_\_\_\_

Installation Address (if different):  
\_\_\_\_\_

NPU Electric Account #: \_\_\_\_\_

Current heating fuel:  Oil  Propane  
 Other: \_\_\_\_\_

We will follow up with you to answer all your questions and explain the simple process of applying for this program.

***This program is limited & participation is on a first-come first-serve basis.***