

PUBLIC NOTIFICATION

Important Information About Your Drinking Water

Failure to Comply With Order DWS-16-104-044

Este informe contiene información importante acerca de su agua potable. Haga que alguien lo traduzca para usted, o hable con alguien que lo entienda.

Date: December 6, 2022

To the Customers of: Norwich Public Utilities PWS ID: CT1040011

Order Issuance Date: August 8, 2017

Our public water system recently violated the terms of a Consent Agreement, Consent Order, or Administrative Order of the CT Department of Public Health. Although this was not an emergency, as our customers, you have a right to know what happened and what we did to correct the situation.

What does this mean?

Our public water system was issued an Administrative Order or entered into a mutually agreed upon Consent Agreement or Consent Order to ensure compliance with the Regulations of Connecticut State Agencies and/or Code of Federal Regulations. We failed to comply with one or more of the terms of that order or agreement.

Why was an Order or Agreement issued?

Norwich Public Utilities exceeded the maximum contaminant level (MCL) for disinfection byproducts (DBP) and Trihalomethanes (TTHM) for multiple monitoring periods.

What should I do?

This is not an emergency. If it had been, you would have been notified immediately. However, if you have input, question, or concerns please contact the individual or organization listed below.

What is being done?

NPU did not provide CT DPH a request to extend an administrative date in a timely manner.

The Stony Brook WTP DAF project was completed in October of 2022. This project was the last step required under the Consent Agreement. NPU has been fully compliant with all DPH regulations for more than four years.

We expect to return to compliance or resolve the situation by 10/8/22
(date)

If you have any questions please contact Lawrence Sullivan, PE by phone at 860-823-4131 or at the following address 16 S. Golden Street, Norwich, CT 06360

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.