



May 22, 2009

RE: Potential sewer project

Dear NPU Customer,

We missed you at the informational meetings held on May 16 and May 19, 2009 regarding the potential sewer construction project for the Newton Street area. Your property is included in the potential project plan, which also includes East Avenue, West Avenue, Will Road, Ash Road and Newton Place.

It is important to note this is not the same project as was recently denied by the Norwich Sewer Authority. Upon denial of the "East-West" project, a group of concerned residents from the East-West Avenue area approached the Sewer Authority to stress their need for assistance regarding to their sewage disposal issues. The Sewer Authority then tasked NPU General Manager John Bilda to investigate alternative solutions. Subsequently, we worked with CLA Engineers to develop an alternative sewer collection system.

Enclosed is important information that was presented at the meeting, including the preliminary project plan, soil types, septic repairs maps, potential assessment details as well as the project feedback survey. You will also find a summary of the questions asked and answers provided at the meetings.

The Sewer Authority has planned a public hearing to receive feedback on the proposed project for Tuesday, June 30, 2009. The time and location of the public hearing still have not been confirmed, but I will update you by mail as soon as the information becomes available.

Gathering your feedback is a *very important* part of this process, so I urge you to take the time to complete the entire survey and return it to me in the postage-paid envelope. Please return your survey by Friday, June 5, 2009. Survey results will be summarized and a copy of those results returned to you in advance of the public hearing.

In the meantime, if you have any specific questions about the survey or the project itself, please contact me. I am committed to keeping you up to date on everything pertaining to the project and any next steps of the process. I can be reached at (860) 823-4516 or jeffdewey@npumail.com.

Sincerely,

Jeff Dewey, P.E.
Project Manager/Utility Engineer