



April 3, 2008

Re: Sewer System Design

Dear NPU Customer,

As we move forward with the design process for the sewer collection system, Norwich Public Utilities (NPU) has hired CLA Engineers, a Norwich based engineering firm, to conduct a survey of the Flyers Drive, Lambert Drive and Wayne Street Extension area. It's likely you have already seen CLA surveyors in your neighborhood. Their role is to determine the best location in the road for the new sewer main.

As part of this process, CLA will be looking at every property in the project area to determine the best location for each individual connection. This connection will tie your home to the new sewer main in the street. Of course, our goal is to try to meet the needs of each individual property owner and design a sewer collection system that will benefit your entire neighborhood.

In order to accommodate the needs of each property owner, I am requesting that you kindly complete the enclosed form and return it to me at NPU in the enclosed stamped envelope. If you are having any difficulty determining what you feel to be the best location for your sewer service connection, please do not hesitate to contact me. My role as project manager is to provide you with whatever support and information that you need to move confidently through this project. I will be happy to meet with you to help determine the preferred service location.

Finally, as construction begins, you may notice different people working in and around your property. Please remember that all NPU employees and contractors carry identification and you should always feel comfortable asking to see it.

Thanks for your cooperation in completing the survey, and please contact me at (860) 823-4516 or jeffdewey@npumail.com if I can be of any additional assistance.

Sincerely,

Jeffrey P Dewey, PE
Utility Engineer/Project Manager