



September 26, 2006

Dear NPU Customer,

Norwich Public Utilities recently held two informational meetings about the proposed Flyers Drive Sewer Construction project. Circumstances may have prevented you from attending or voting, but I am following up with you to share the questions and answers that were discussed at both meetings. The decision to construct city sewers in a neighborhood is an important one, and we want to give you every opportunity to learn about the project and its implications for you and your neighbors.

This letter includes a summary sheet of questions and answers from both informational meetings. Attached to the list of questions and answers, you will also find a ballot. We ask that you cast your vote either for or against the project by Friday, October 6th, 2006. A postage paid envelope has been enclosed for your convenience.

We expect to have a final count of votes for or against the project by October 20, 2006 and will send you the results via mail or email (if you have provided us with an email address). Please remember that Norwich Public Utilities does not decide if the project goes forward based on the outcome of the vote. The results will be relayed to the Norwich City Council. The Norwich City Council will make the final decision as to whether or not the project proceeds.

If you would like to follow-up with me on any of these questions or answers or any other issue related to this project, I encourage you to contact me directly by phone or email.

Very truly yours,

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